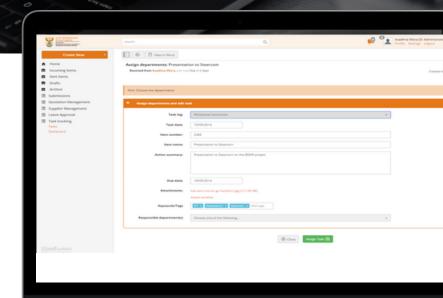
SMARTGOV FOR ADMINISTRATION

TASK & RESOLUTION TRACKING



Streamline task management and resolution tracking, enhancing transparency, accountability and efficiency across administrative operations.



Gain centralised control over task allocation, tracking and reporting, ensuring timely resolution and effective stakeholder communication.

KEY FEATURES

Centralised Task Management

Register, assign and manage all tasks from a single platform.

Electronic Progress Reporting

Enable officials to submit progress updates and attach evidence electronically.

Branch-Level Dashboards

Empower Branch Heads with insights to improve management and accountability.

Real-time Progress Tracking

Monitor task progress in realtime with intuitive dashboards.

Automated Follow-ups

Ensure timely resolution with automated reminders for outstanding tasks.

Enhanced Accountability

Strengthen delivery through clear task tracking and accountability mechanisms.

Automated Communication

Generate acknowledgment letters and emails automatically.

Task Linking

Link related tasks to prevent duplication and streamline workflows.